



Warranty Information

AGATEC lasers are warranted for one year from date of purchase, with selected products warranted for two years with online or mail-in registration within 45 days of purchase. (See registration form under "Warranty" at www.agatec-na.com.) This warranty does not cover damage resulting from negligent handling, misuse or lack of reasonable maintenance and care.

See below for the complete warranty. Please contact your dealer or call AGATEC at 1-800-643-9696 for questions about warranty service.

AGATEC Limited Warranty

EXPRESS WARRANTY FOR HARDWARE. AGATEC warrants to the original end user ("Customer") that this Product will be free from defects in workmanship and materials, under normal use, for one (1) year, with selected products warranted for two (2) years with online or mail-in registration within 45 days of purchase, and non-AGATEC-manufactured products for which ninety (90) days shall apply, unless such warranty period has been extended by AGATEC, and provided any and all operating and maintenance instructions are strictly respected, in particular in case of extreme and/or continuous applications/use of the Product. The warranty period begins on the proved purchase date, or if applicable, date of delivery or date of acceptance report. AGATEC's sole obligation under this express warranty shall be, at AGATEC's sole option and expense, to replace or repair the Product or part, or refund the purchase price paid for the Product. AGATEC warrants any repaired or replaced Product or part for a period of ninety (90) days from shipment, or through the end of the original warranty, whichever is longer. All Products or parts that are replaced become the property of AGATEC. This express warranty does neither cover consumables, such as batteries, bulbs and fuses, nor third party products.

OBTAINING WARRANTY SERVICE. Customer must contact an authorized service center of AGATEC or AGATEC within the applicable warranty period to obtain warranty service authorization. Dated proof of original purchase from AGATEC's authorized distributor and a description of the defect will be required. AGATEC is not responsible for Products or parts received without a warranty service authorization. Repaired or replacement Products will be shipped to Customer at AGATEC's expense. The repaired product or part will be shipped as soon as reasonably possible. AGATEC shall not be responsible for any damages occurring during such shipment. For Products forming part of a fixed installation, such place of performance shall be the site of such installation and AGATEC shall have the right to charge for additional costs for such services under warranty if the site of the Product is other than where the Product was originally shipped or installed.

WARRANTY EXCLUSIVE. Customer's sole remedy for breach of the warranty shall be the express warranty. The foregoing warranty is exclusive and is in lieu of all other warranties, terms, or conditions, express or implied, either in fact or by operation of law, statutory or otherwise, including warranties, terms or conditions of merchantability, fitness for a particular purpose, satisfactory quality and non-infringement, all of which are expressly disclaimed. AGATEC shall not be liable if the alleged defect or malfunction was caused by Customer's or any other person's misuse, neglect, improper installation, unauthorized attempts to open, repair or modify the Product, inadequate maintenance, disregard of operating instructions, excessive load or stress, normal wear and tear, or any other cause beyond the range of its intended use, by accident, fire, or other hazards, or other cause not due or attributable to AGATEC. This warranty does not cover physical damage to the Product or malfunctions resulting from the use of the Product in conjunction with any sort of ancillary or peripheral equipment and AGATEC determines that there is no fault with the Product itself.

LIMITATION OF LIABILITY. AGATEC also excludes any liability, whether based on contract or tort (including negligence), for incidental, consequential, indirect, special, or punitive damages of any kind, or costs of procurement of substitute products by customer, or for the loss of revenue or profits, loss of business, loss of information or data, or other information or financial loss arising out of or in consequence with the sale, installation, maintenance, use, performance, failure, or interruption of this product, even if AGATEC or its distributors have been advised of the possibility of such damages, and limits its liability to replacement, repair, or refund of the purchase price paid, at AGATEC's option. This limitation of liability for damages will not be affected if any remedy provided herein shall fail of its essential purpose.

DISCLAIMER. Should a court of jurisdiction not allow the entire exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to Customers, or the limitation of liability for personal injury, such implied warranties and such liabilities will be limited to the duration of the applicable express warranty.

With this Limited Warranty, AGATEC grants Customer specific legal rights which do not restrict any statutory consumer rights. This Limited Warranty shall be governed by the laws of Arkansas, USA.